

Urban Land Market Survey for Maputo City: Hulene B and Luis Cabral

Questionnaire Control:	Interviewer Number	
	Checked by Supervisor	
	Corrections to be made:	
	Fieldworker name:	

Sample Control:	Sample Number				
	Date				
	Time that interview started <i>[Enter hour and minute, Use clock of 24 hours]</i>	<table border="1" style="width: 100%;"> <tr> <td style="width: 50%; text-align: center;">Hour</td> <td style="width: 50%; text-align: center;">Minute</td> </tr> <tr> <td style="height: 20px;"></td> <td style="height: 20px;"></td> </tr> </table>	Hour	Minute	
Hour	Minute				

DEMOGRAPHICS

1. Interviewer, please mark area

Luis Cabral	1
Hulene B	2

2. Gender of respondent

Male	1
Female	2

I am _____ . I am from _____ . I do not represent government or political party. We are doing survey research on urban land market. We would like to discuss these issues with a member of this household. Every person in the ward has an equal chance of being included in this study. All information will be kept confidential. Your household has been chosen by chance.

3. In which year were you born?

<i>[INSERT BIRTH YEAR BELOW]</i>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

4. Where were you born?

<i>[INSERT PLACE OF BIRTH BELOW]</i>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

5. Tell me whether are you married or living together as of married, single, divorced or separated or widowed [READ OUT OPTIONS]

Married or Living together as of married	1
Single	2
Divorced/separated	3
Widowed	4
Other, Specify	5
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

6. How many children do you have?

[INSERT NUMBER OF CHILDREN BELOW]	
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

7. Among those children you have, how many are _____? [READ OUT OPTIONS] (do not include GRANDCHILDREN) [INSERT NUMBER OF CHILDREN IN FRONT OF QUESTION CATEGORIES]

Not in school yet _____	
In primary school _____	
In secondary school _____	
University _____	
Have left school already _____	
Other, Specify	
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

8. What is the highest level of education that you completed? [DO NOT READ OPTIONS]

No formal schooling	0
Informal schooling only (e.g. koranic schooling)	1
Some primary schooling	2
Primary school completed	3
Some secondary school/High school	4
Secondary school completed/High school completed	5
Post secondary qualifications other than university e.g. diploma or technikon or college	6
Some university	7
University completed	8
Post Graduated	9
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	

9. What is your mother tongue (e.g. ethnic group)?

[WRITE DOWN]	POST CODE
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

10. How do you describe the type of dwelling do you live in? It is a _____? [READ OUT OPTIONS]

Shack	1
Corrugated iron dwelling	2
Stone house	3
Shelter	4
Other, specify	5

Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

11. Let's talk about this household structure. Tell me whether the household that lives at this place is _____? [READ OPTIONS]

Married or Living together as married (i.e. only 2 people)	1
Nuclear family (Parents and their own children)	2
Nuclear family plus parent/s of household head or spouse	3
Nuclear family plus unmarried relative/s or friend/s	4
One person living alone	5
More than one unmarried person sharing the house	6
Single-parent household	7
Grandparents & grandchildren	8
Other, specify	9

Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

12. Do you have a spouse or **children-over-18** who live in another dwelling? [IF RESPONSE ON Q12 IS 'NO', 'DO NOT KNOW' OR 'REFUSED TO ANSWER' THEN JUST CIRCLE 97 ON Q13 AND Q14 AND MOVE TO Q15]

Yes	1
No	2
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

13. [IF YES] Can you tell me, please, where do they live? Do they live _____? [READ OUT OPTIONS]

In this area (i.e. ward)	1
In this city	2
Another city	3
Rural area	4
Another province	5
Other, Specify	6

Do not know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97

14. [IF YES] What is the main reason why they do not live here? [DO NOT READ OPTIONS]

I moved away from them to work	1
He/she moved away from me to work	2
There are better schools where they live	3
They had to look after the family home	4
Not enough space here	5
Their grandmother looks after them	6
I am divorced, they live with my ex-spouse	7
Other, Specify	8

Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97

15. Tell me, please, **THE MAIN SOURCE** from which this household usually receive money?

[DO NOT READ OUT OPTIONS]

Wages	1
Earnings from own business or farm	2
State grants (e.g. veterans and retired)	3
Private pension	4
Mining pension – insurance that widow's get from Teba	5
Investments	6
Remittances from people outside the household – money	7
Remittances from people outside the household – goods	8
Private maintenance (from ex-spouse or father of children)	9
Other, specify	10
<hr/>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

16. Tell me, please, the **SECOND MAIN** source from which this household usually receive money?*[DO NOT READ OUT OPTIONS]*

Wages	1
Earnings from own business or farm	2
State grants (e.g. veterans and retired)	3
Private pension	4
Mining pension – insurance that widow's get from Teba	5
Investments	6
Remittances from people outside the household – money	7
Remittances from people outside the household – goods	8
Private maintenance (from ex-spouse or father of children)	9
Other, specify	10
<hr/>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
No further response	96

17. Please tell me, which one of these sources provides the **MOST** money for the household per month? *[READ OUT OPTIONS]*

Wages	1
Earnings from own business or farm	2
State grants (e.g. veterans and retired)	3
Private pension	4
Mining pension – insurance that widow's get from Teba	5
Investments	6
Remittances from people outside the household – money	7
Remittances from people outside the household – goods	8
Private maintenance (from ex-spouse or father of children)	9
Other, specify	10
<hr/>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

18. What is the usual total monthly income of this household combining all sources of income (in Meticais)? *[DO NOT READ OPTIONS]*

0 – 1800	1
1801 – 3600	2
3601 – 5400	3
5401 – 7200	4
7201 – 9000	5
9001 – 10800	6
10801 – 12600	7
12601 or more	8
Don't know <i>[DO NOT READ]</i>	9
Refused to Answer <i>[DO NOT READ]</i>	10

PREVIOUS PLACE OF RESIDENCE

19. Where did you live before you came here?

[WRITE DOWN]	
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

20. At the previous place you lived, were you living independently (as an adult) away from your parents?

Yes	1
No	2
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

21. What kind of dwelling did you live in? [READ OUT OPTIONS]

Shack	1
Corrugated iron dwelling	2
Stone house	3
Shelter	4
Other, specify	5
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

22. What type of settlement was it? Was it a _____? [READ OUT OPTIONS]

Informal settlement	1
Backyard shack	2
Domestic servant quarters	3
Work accommodation	4
Hostel	5
Private sector house as an owner	6
Private sector house as a tenant	7
Community land	8
State house	9
Rural house	10
Other, Specify	11
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

23. While living at the previous place, which source provided the MOST money for the household per month? Was it _____? [READ OUT OPTIONS]

Wages	1
Earnings from own business or farm	2
State grants (veterans and retired)	3
Private pension	4
Mining pension – insurance that widow's get from Teba	5
Investments	6
Remittances from people outside the household – money	7
Remittances from people outside the household – goods	8
Private maintenance (from ex-spouse or father of children)	9
Other, specify	10
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

24. What was the usual total monthly income of this household combining all sources of income (in Meticais)? [DO NOT READ OPTIONS]

0 – 1800	1
1801 – 3600	2
3601 – 5400	3
5401 – 7200	4
7201 – 9000	5
9001 – 10800	6
10801 – 12600	7
12601 or more	8
Don't know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

MOTIVATIONS

25. When did you move here?

[INSERT BELOW ARRIVAL YEAR]	

Do not remember /Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

26. Did any change in your family or community contributed to you moving here? [IF RESPONSE IS 'NO' IN Q26 CIRCLE 97 IN Q27 AND Q28 AND THEN ASK Q29]

Yes	1
No	0
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

27. [IF YES], Tell me **THE MAIN** change in your family or community contributed to you moving here? Did you _____? [READ OUT OPTIONS]

Get the birth of new family member?	1
Lose your previous house?	2
Get death in the family?	3
Get a divorce?	4
Get married?	5
Get older?	6
Become a student?	7
Get conflict in your family?	8
Inherit another place?	9
Get conflict with the landowner/landlord/host?	10
Get expelled by your community?	11
Get on with local leaders?	12
Get invited to live here?	13
Other, Specify	14

Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97

28. *[IF YES]*, Tell me **THE SECOND MAIN** change in your family or community contributed to you moving here? Did you _____? *[READ OUT OPTIONS]*

Get the birth of new family member ?	1
Lose your previous house?	2
Get death in the family?	3
Get a divorce?	4
Get married?	5
Get older?	6
Become a student?	7
Get conflict in your family?	8
Inherit another place?	9
Get conflict with the landowner/landlord/host?	10
Get expelled by your community?	11
Get on with local leaders?	12
Get invited to live here?	13
Other, Specify	14
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable <i>[DO NOT READ]</i>	97
No further change <i>[DO NOT READ]</i>	96

29. Let's talk about your economic condition. Did any changes in your economic condition contributed to you moving here? *[IF RESPONSE IS 'NO' IN Q29 CIRCLE 97 IN Q30 AND Q31 AND THEN ASK Q32]*

Yes	1
No	0
Refused to Answer <i>[DO NOT READ]</i>	98
Do not Know <i>[DO NOT READ]</i>	99

30. *[IF YES]* Tell me the **MAIN** change in your economic condition contributed to you moving here? Did you _____? *[READ OUT]*

Lose your job?	1
Get a new job?	2
Have some money and wanted another option?	3
It got too expensive to stay where you were/ You needed to reduce your costs?	4
Sell your previous place?	5
Other, specify	6
Do not know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable <i>[DO NOT READ]</i>	97

31. *[IF YES]* Tell me the **SECOND MAIN** change in your economic condition contributed to you moving here? Did you _____? *[READ OUT]*

Lose your job?	1
Get a new job?	2
Have some money and wanted another option?	3
It got too expensive to stay where you were/ You needed to reduce your costs?	4
Sell your previous place?	5
Other, specify	6
Do not know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable <i>[DO NOT READ]</i>	97
No Further Response <i>[DO NOT READ]</i>	

32. Let's talk about your socio political condition. Did any changes in your socio-political condition contribute to you moving here? [IF RESPONSE IS 'NO' IN Q32 CIRCLE 97 IN Q33 AND Q34 AND THEN ASK Q35]

Yes	1
No	0
Do not know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

33. [IF YES] Tell the MAIN CHANGE in your socio-political condition contributed to you moving here? There was _____? [READ OUT]

Too much crime?	1
Too much violence?	2
Resettlement by the government?	3
Removal forcibly by the government?	4
Displacement by floods?	5
Armed conflict from civil war?	6
Other socio-political change, specify	7
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97

34. [IF YES] Tell the SECOND MAIN CHANGE in your socio-political condition contributed to you moving here? There was _____? [READ OUT]

Too much crime?	1
Too much violence?	2
Resettlement by the government?	3
Removal forcibly by the government?	4
Displacement by floods?	5
Armed conflict from civil war?	6
Other socio-political change, specify	7
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97
No Further Response [DO NOT READ]	96

FINDING

35. Before you moved to this area where you stay now from whom did you hear about it? Did you hear about from _____? [READ OUT OPTIONS]

Your family Member	1
Your friend	2
Your neighbour	3
Your work Colleague	4
Your employer	5
Radio	6
Newspaper	7
Television	8
Community Meeting	9
Your local councillor	10
Municipal official	11
Committee member	12
Other, Specify	13
Do Not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

36. After hearing about this area, how did find place? Did you _____? [READ OUT OPTIONS]

Share accommodation with a friend	1
Share accommodation with family	2
Go door to door	3
Obtained help from a committee	4
Respond to an advert	5
Get introduced from a friend	6
Buy the place	8
Occupy the place	9
Inherit the place	10
Get allocated to you by the municipality or district administration	11
Get help from the head of block of houses	12
Get help from ward secretary	13
Other, Specify	14
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

37. At the time when you moved here, what other places could you have moved to? Did you _____? [READ OUT OPTIONS]

Go back to the rural area	1
Move to town	2
Move to a hostel	3
Share with a friend	4
Share with family	5
Other, Specify	6
Do not Know [DO NOT READ]	99
Refused to Answer	98

38. During that time before you moved here, how much time did you spend to find this place?

[WRITE DOWN TIME]	
Refused to Answer [DO NOT READ]	98
Do not Know [DO NOT READ]	99

VALUE

39. How do you value this place? It _____? [READ OUT OPTIONS]

Was close to jobs	1
Was close to schools	2
Was close to transport	3
Was cheap to live here	4
I could get water	5
I could get electricity	6
I was independent here	7
I was safer here (e.g. social networks/family, church etc.)	8
Other, Specify	9
Refused to Answer [DO NOT READ]	98
Do not Know [DO NOT READ]	99

40. Do you think the municipality thinks this area is important? [IF RESPONSE TO Q40 IS 'NO' CIRCLE 97 ON Q41 AND THEN ASK Q42]

Yes	1
No	2
Refused to Answer [DO NOT READ]	98
Do not Know [DO NOT READ]	99

41. [IF YES] Tell me why is it important to them?

Not Applicable [DO NOT READ]	97
Refused to Answer [DO NOT READ]	98
Do not Know [DO NOT READ]	99

42. [IF NO] Tell me why is it NOT important to them?

Not Applicable	97
Refused to Answer [DO NOT READ]	98
Do not Know [DO NOT READ]	99

43. What does the landowner value about this place?

[WRITE DOWN]	
Refused to Answer [DO NOT READ]	98
Do not Know [DO NOT READ]	99

44. What do other people who live here value about this place? It is _____? [READ OUT OPTIONS]

It is close to jobs	1
It is close to schools	2
It is close to transport	3
It is free	4
They can get water	5
They can get electricity	6
They can be independent here	7
They can be safe here	8
Other, Specify	9
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

CONTRACTING

45. How did you get an agreement that this is your place?

The agreement was made publicly	1
I was given a declaration	2
We made a verbal agreement	3
The agreement was witnessed by others	4
The agreement was witnessed by a politician	5
I was given a title deed	6
The title deed is coming	7
I was given permission from the family whose land it is	8
I was given a DUAT from municipality	9
The DUAT is coming	10
I don't have an agreement	11
Other, Specify	12
<hr/>	
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

46. Before you moved here, what made you confident that this agreement would be valid? [DO NOT READ OPTIONS]

A friend/family member introduced me	1
A friend / family member confirmed the trustworthiness of the people I made the agreement with	2
The committee had a system	3
They gave me a receipt / document	4
My family gave me permission to stay here	5
The houses had a number put there by the municipality	6
The house had a number put there by the head of block of houses/ ward secretary	7
I had to introduce myself	8
The land was empty	9
Other people were doing it	10
The municipality said I should	11
I had to submit my ID	12
The head of block of houses said I should	13
The ward secretary said I should	14
A municipal official said I should	15
The councillor said I should	16
I had to sign official papers	17
I received official papers	18
I took a chance	19
Other, Specify	20
<hr/>	
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

47. From the time you started negotiating to get an agreement how much time did you spend negotiating this?

[WRITE DOWN]	
<hr/>	
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

48. Did you buy this place? [IF RESPONSE TO Q48 IS 'YES', CIRCLE 97 ON Q49 AND THEN ASK Q50 AND Q51. IF RESPONSE IS 'NO' ON Q48 ASK Q49 AND THEN CIRCLE 97 ON Q50 and Q51]

Yes	1
No	2
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

49. *[IF NO]* Which of the following applies to you? You _____? *[READ OUT OPTIONS]*

Are renting	1
Were allocated this place by the municipality	2
Inherited this place	3
Looking after it	4
Occupied this place	5
Other, specify _____	6
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable <i>[DO NOT READ]</i>	97

50. *[IF YES]* How much did you pay for this place?

<i>[WRITE AMOUNT IN METICAIS DOWN]</i>	
Not Applicable <i>[DO NOT READ]</i>	97
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

51. If you paid something, were you paying for _____? *[READ OUT OPTIONS]*

The dwelling	1
The land / site	2
Both	3
The rights to use the land	4
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable <i>[DO NOT READ]</i>	97

52. Do you know what your neighbours pay? *[IF RESPONSE TO Q52 IS 'NO' THEN CIRCLE 97 ON Q53 AND MOVE TO Q54]*

Yes	1
No	2
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

53. *[IF YES]* how much?

<i>[INSERT AMOUNT IN METICAIS HERE]</i>	
Not applicable <i>[DO NOT READ]</i>	97
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

54. In general, how do people who live in this area, check whether they are paying the correct amount?

<i>[WRITE DOWN]</i>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

PROTECTING YOUR RIGHTS/INTERESTS

55. Now that you have lived here for a while, do you feel your right to this place is now _____? [READ OPTIONS] [IF RESPONSE TO Q55 IS 'VERY WEAK OR WEAK' CIRCLE 97 ON Q56 AND THEN ASK Q57. IF RESPONSE TO Q55 IS 'VERY STRONG OR STRONG' CIRCLE 97 ON Q57. IF 'ABOUT THE SAME', 'DO NOT KNOW' OR 'REFUSED TO ANSWER' CIRCLE 97 ON Q56 AND Q57]

Very strong	1
Strong	2
About the same	3
Weak	4
Very weak	5
Do not Know [DO NOT READ]	99
Refused to Answer	98

56. [IF VERY STRONG/STRONG] Why is it strong/very strong? It is because _____? [READ OUT OPTIONS]

Your neighbours can prove this is my space	1
You have a number from the municipality on the house	2
You have a number from the ward on the house	3
You are on a list of the municipality or district	4
Your name is on a list with the head of block of houses	5
You have a document that proves it is my space	6
Development / parcelling is promised	7
Municipality is not demolishing	8
People are not being evicted	9
Other, Specify	10
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97

57. [IF VERY WEAK/WEAK] Why is it weak/very weak? It is because of _____? [READ OUT OPTIONS]

Relocations	1
Waiting too long for development	2
Shacks are being demolished	3
Disagreements with neighbours/ family/ landlord	4
The committee has changed	5
You lost your documents	6
People are being evicted	7
Other, Specify	8
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97

58. Have you made any improvements since you moved in? [IF RESPONSE TO Q58 IS 'NO' CIRCLE 97 ON Q59, Q60 AND Q61]

Yes	1
No	2
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

59. [IF YES] Where did you get the money? Did you _____?

Borrow money from the bank	1
Borrow money from an informal lender	2
Get a mortgage from the bank	3
Borrow money from family Use your savings	4

Get money from your stokvel	5
Other, Specify	8
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable <i>[DO NOT READ]</i>	97

60. *[IF YES]* How much time did you spend making improvements?

[WRITE DOWN]	
Not applicable <i>[DO NOT READ]</i>	97
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

61. *[IF YES]* What did it cost you?

[INSERT AMOUNT IN METICAIS HERE]	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable	97

62. Since you moved here in what ways did situation improved or worsened? Did it improved, improved a lot, worsened, worsened a lot or it is about the same? *[IF RESPONSE TO Q62 IS 'IMPROVED A LOT/IMPROVED' CIRCLE 97 ON Q64. IF IS 'WORSENERD/WORSENERD A LOT' CIRCLE 97 ON Q63. IF IS ABOUT THE SAME, DO NOT KNOW OR REFUSED TO ANSWER THEN CIRCLE 97 ON BOTH Q63 AND Q64]*

Improved a lot	1
Improved	2
About the same	3
Worsened	4
Worsened a lot	5
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

63. *[IF IMPROVED]* To what extent did your situation improved? Did it improve to extent that you _____? *[READ OPTIONS] [FIRST ANSWER]*

Have reduced your living costs	1
The value of the space has increased	2
Access to water	3
Access to electricity	4
Pass on this space to your family	5
Divide it and rent a part of it out	6
Divide it and sell a part of it	7
Can sell it	8
Can rent it out	9
Your health has improved	10
Your transport costs are less	11
Have improved the house	12
Have extended the house	13
Your family can stay together (e.g. church, social networks)	14
Other, Specify	15
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable <i>[DO NOT READ]</i>	97

64. *[IF IMPROVED]* To what extent did your situation improved? Did it improve to extent that you _____? *[READ OPTIONS]* **[SECOND ANSWER]**

Have reduced your living costs	1
The value of the space has increased	2
Access to water	3
Access to electricity	4
Pass on this space to your family	5
Divide it and rent a part of it out	6
Divide it and sell a part of it	7
Can sell it	8
Can rent it out	9
Your health has improved	10
Your transport costs are less	11
Have improved the house	12
Have extended the house	13
Your family can stay together (e.g. church, social networks)	14
Other, Specify	15
<hr/>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer	98
Not Applicable	97
No Further Response	96

65. *[IF WORSENE]* To what extent did your situation worsened? Did it worsen to extent that _____? *[READ OUT]* **[FIRST ANSWER]**

Your living costs have increased	1
The value of the space has decreased	2
Cannot access to water	3
Cannot access to electricity	4
Cannot pass on this space to your family	5
Cannot divide it and rent a part of it out	6
Cannot divide it and sell a part of it	7
Cannot sell it	8
Cannot rent it out	9
Your health has got worse	10
Your transport costs are higher	11
The house is too small for your family	12
Are far away from job opportunities	13
Other, specify	14
<hr/>	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer	98
Not Applicable	97

66. *[IF WORSENE]* To what extent did your situation worsened? Did it worsen to extent that _____? *[READ OUT]* **[SECOND ANSWER]**

Your living costs have increased	1
The value of the space has decreased	2
Cannot access to water	3
Cannot access to electricity	4
Cannot pass on this space to your family	5
Cannot divide it and rent a part of it out	6
Cannot divide it and sell a part of it	7
Cannot sell it	8
Cannot rent it out	9
Your health has got worse	10
Your transport costs are higher	11
The house is too small for your family	12
Are far away from job opportunities	13
Other, specify	14
<hr/>	
Do not Know <i>[DO NOT READ]</i>	99

Refused to Answer	98
Not Applicable	97
No Further Answer	96

DISPUTE RESOLUTION

67. If someone should disagree about whether this place is yours, who will you ask to help you? *[READ OUT OPTIONS]*

Your neighbours	1
Your friends	2
Your family	3
The head of block of houses	4
The municipality	5
The police	6
The courts	7
The Ward secretary	8
Other, Specify	10
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

68. Have you had personal experience of conflict? *[IF RESPONSE ON Q68 IS 'NO' THEN CIRCLE 97 ON Q69 AND THEN MOVE TO Q70]*

Yes	1
No	0
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

69. *[IF YES]* Please describe

[WRITE DOWN]	
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98
Not Applicable	997

TERMINATING

70. If you were to move, what would be the reason for moving away from this place? *[READ OUT OPTIONS]*

I will not move <i>[DO NOT READ]</i>	0
To earn more money	1
To find cheaper place	2
To be close to social networks (e.g. church)	3
To stay in another place that you have	4
To be reallocated by the municipality	5
To accept government offer of a house	6
To receive care from your sons	7
Other, Specify	8
Do not Know <i>[DO NOT READ]</i>	99
Refused to Answer <i>[DO NOT READ]</i>	98

71. What will happen to this place if you should move from here? Your would _____?
 [READ OUT OPTIONS]

Just leave the place as it is	1
Put a family member in here	2
Sell the house	3
Sell the house and the land	
Rent out the house	4
Rent out the house and the land	
The house would be demolished	
Other, Specify	5
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

72. What drives people to this area? Are people coming to this area because there is _____?
 ? [READ OUT OPTIONS]

Additional people coming from rural area to live here	1
Additional households that are forming	2
Households that are splitting up	3
Additional people who have lost their jobs	4
Additional people looking for jobs	5
Additional people from other countries	6
Growing households needing more space	7
Floods	8
War	9
The municipality has installed water	10
Water is available – private suppliers	11
Electricity is available	12
There are better health services	13
There are jobs close by	14
Other, Specify	15
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

73. Is there space for people in this area? [IF RESPONSE TO Q73 IS 'YES' THEN CIRCLE 97 ON Q74]

Yes	1
No	2
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

74. [IF NO] Why there is no space?

[WRITE DOWN THE REASON]	
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98
Not Applicable [DO NOT READ]	97

ASSESSMENT

75. Thinking about the process you went through to be able to live in this place and the steps we asked you about before, tell me whether _____ was very easy, easy, moderate, difficulty or very difficulty?

1. Finding a place

Very Easy	Easy	Moderate	Difficulty	Very difficulty	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

2. Checking the identity of the seller/previous occupant/landlord/ allocator

Very Easy	Easy	Moderate	Difficulty	Very difficulty	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

3. Calculating the value

Very Easy	Easy	Moderate	Difficulty	Very difficulty	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

4. Coming to an agreement with the seller/previous occupant/ landlord/ allocator

Very Easy	Easy	Moderate	Difficulty	Very difficulty	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

5. Protecting your interests in this place

Very Easy	Easy	Moderate	Difficulty	Very difficulty	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

6. Ending the agreement so that you could move on

Very Easy	Easy	Moderate	Difficulty	Very difficulty	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

76. Now that you have identified [FROM ABOVE] as the most difficult step, which of the people listed here do you feel can make this process quicker? [READ OUT OPTIONS. CIRCLE IN MAXIMUM 3 ITEMS IN THE LIST]

The police	1
The head of block of houses	2
Your neighbours	3
Your family	4
Your friends	5
Your colleagues from work	6
Your employer	7
The ward secretary	8
Officials from the municipality	9
The committee	10
The seller	11
The previous occupant	12
Other, Specify	13
Do not Know [DO NOT READ]	99
Refused to Answer [DON NOT READ]	98

77. In your opinion, how can they make it easier?

Do not Know [DO NOT READ]	99
Refused to Answer [DON NOT READ]	98

78. Thinking about the process you went through to be able to live in this place, and the steps we asked you about before please tell me whether _____ was very expensive, expensive, moderate, cheap or very cheap?

1. Finding a place

Very expensive	Expensive	Moderate	Cheap	Very cheap	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

2. Checking the identity of the seller/previous occupant/landlord/ allocator

Very expensive	Expensive	Moderate	Cheap	Very cheap	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

3. Calculating the value

Very expensive	Expensive	Moderate	Cheap	Very cheap	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

4. Coming to an agreement with the seller/previous occupant/ landlord/ allocator

Very expensive	Expensive	Moderate	Cheap	Very cheap	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

5. Protecting your interests in this place

Very expensive	Expensive	Moderate	Cheap	Very cheap	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

6. Ending the agreement so that you could move on

Very expensive	Expensive	Moderate	Cheap	Very cheap	Do not Know [DO NOT READ]	Refused to Answer [DO NOT READ]
1	2	3	4	5	99	98

79. Now that you have identified (from above) as the most expensive step, which of the people listed here do you feel can make this process cheaper? [READ OUT OPTIONS. CIRCLE IN MAXIMUM 3 ITEMS IN THE LIST]

The police	1
The head of block of houses	2
Your neighbours	3
Your family	4
Your friends	5
Your colleagues from work	6
Your employer	7
The ward secretary	8
Officials from the municipality	9
Other, Specify	10
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

80. In your opinion, how could they make it cheaper?

Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

81. In your opinion, is it fair for someone to make a profit out of selling their place?

Yes	1
No	0
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

82. In your opinion, when is it unfair to make a profit from selling their place?

Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

83. Can we contact you again to participate in a follow-up survey in future?

Yes	1
No	2
Do not Know [DO NOT READ]	99
Refused to Answer [DO NOT READ]	98

Time that interview ended [Enter hour and minute, Use clock of 24 hours]	Hour		Minute	

Thank you so much for your time and effort!

[End of the Interview]